

déda Access Statement

Introduction

We aim to provide an excellent service to all of our customers and visitors and continually endeavour to improve the quality of the services that we offer. Our building houses a theatre space which seats 124 people, 3 purpose-built dance studios and 1 meeting rooms. We have a full programme of classes and performances running in our venue alongside a café space open to the public for food and drinks with free Wi-Fi access.

Pre-Arrival

- Our comprehensive website offers information about our classes, performances, events, spaces for hire and technical information.
- Our brochure is available for classes and performances – please contact the box office if you require a large print version
- Déda can be contacted by telephone, fax and email
- Déda is a Typetalk friendly venue

Arrival/Car Park

- There is a Derby City Council car park directly opposite Déda.
- The car park has 11 disabled parking bays – parking is free for 3 hours with a blue badge,
- blue badge holders who are exempt from road tax can park free all day.
- The pavement from the car park to venue is on a slight decline. There is a dropped kerb
- outside the car park and on the other side near Déda.
- The car park charges between 8am – 6pm are:

Up to 2 hours £2.40

2 - 4 hours £3.80

4 - 5 hours £4.30

5 hours+ £7.10

Additional charges apply if staying after 6pm

After 6pm – 8am £1.30

- There is parking for both motorcycles and lockers for bicycles (your need to provide your own padlock)
- There are double yellow lines outside the venue – blue badge holders can park for 3 hours

Main entrance/reception

- There are automatic glass double doors from the street into the lobby and a second set of automatic doors which are wood and glass, leading into the main foyer
- Both sets of automatic doors can be held open if necessary please contact the box office.
- There is a slight incline in the lobby area, which is carpeted, up to the wooden automatic doors
- There is a wide open foyer which is carpeted

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- The reception/box office counter is 1 m 20 cm (47") high and has lower area of 75cm (29.5") high
- There is a hearing loop fitted at the box office counter – please switch your hearing aid to the T position.
- There is coloured signage with white writing directing visitors to the different spaces and toilets throughout the building – wheelchair accessible toilets are signposted
- The foyer has some natural light and is also lit by uplighters and spot lights. The area behind the box office counter is lit by fluorescent lights

Public areas

- The corridors in the building are carpeted
- Studio 1,2 and the theatre have wooden floors
- Studio 3 has a Grey dance floor
- There are two lifts at either end of the building. They have rubberised floors and the buttons inside the lift have Braille markings. Both lifts are alarmed.
- There are kick plates on the main staircase in a lighter colour to distinguish the edge of the steps and the stairs are carpeted.
- All areas are lit by artificial light. However there is also natural light in some areas
- The Theatre seating is raked and has one step between each row. The steps are wide and shallow and there is no handrail
- There is a hearing loop in the theatre

Public areas WC

- The main male/female toilets are on the first floor and are accessible by the main stairs or the lift in the foyer
- There is a baby-changing facility on the first floor accessible by the main stairs and lift
- There are also baby-changing facilities in the female changing room at the far end of the building accessible by the lift.
- There are toilet facilities in both the female and male changing rooms on the first floor accessible by the main stairs and lift
- There is wheelchair accessible toilet on the ground floor off the foyer area. The toilet is equipped with handrails and an alarm
- There is a second wheelchair accessible toilet at the far end of the building in the green room also equipped with handrails and an alarm.
- There is a third wheelchair accessible toilet on the first floor accessed by the second lift at the far end of the building near the main changing facilities. This is equipped with handrails and an alarm.

Café

- There are café facilities on the ground floor. The floor is wooden and all one level.
- The café is lit by both natural and artificial light
- The café serving counter is 92cm (3') high
- The café tables have round or square tops with one central leg and chairs – the tables are 73cm (29") high
- The café serves hot and cold food and drinks which are available during opening times.

During term time (contact the box office for dates)

Monday 9am – 9pm

Tuesday 9am – 9pm

Wednesday 9am – 9pm

Thursday 9am - 9pm

Friday 9am – 5pm (unless performance then open later)

Saturday 9am – 2pm (unless performance then open later)

Out of term time

Monday - Friday 9am – 5pm

If there are performances on then the cafe will stay open later.

Laundry

- We have a washing machine and tumble dryer in the green room available for incoming performance companies to use.

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Conference, meeting rooms, banqueting, clubs, entertainment

- The Chapel meeting room can seat 12 around a table or 15 theatre style. The room is carpeted and is lit by both natural and artificial light.
- The Down stairs meeting room can seat 15 around a table. The room is carpeted and is lit by artificial lighting.
- The meeting room doors is narrower than the rest of the doors in the building. The meeting rooms door is 28 inches/71cm wide.
- The tables in the meeting rooms are 72cm (28.5") high
- The studios can hold up to 30 people round a table, 40 theatre style. Studio 1&2 have a wooden floor, Studio 3 a Grey dance floor, there are ballet barres around the edges of the room and mirrors at one end. The tables for this room are 72cm (28.5")

Bathrooms, shower room & WC

- There are showers available in the male and female changing rooms on the first floor
- accessible by the main staircase or lift.
- There is a wheelchair accessible shower room on the ground floor in the green room. This shower has handrails and a seat.

Attractions

- Déda has a gallery which extends throughout the building. There is wall hung art in the café, ground floor corridor and first floor gallery space.
- The corridor and gallery are carpeted and the café has a wooden floor.
- Large print boards are available with information about each exhibition
- Lighting is directed at boards where possible to highlight artwork. There is some natural light in the first floor gallery.

Additional information

- Service dogs are welcome in our venue.
- Déda operates a no smoking policy.
- There is background music played in the café area – café staff are able to control the volume so please ask if there if you need the music turning down.
- The doors in the building are all 31inches/79cm wide or wider apart from the meeting room door which is 29inches/71cm wide.
- Water coolers are available on the ground floor and first floor.
- Members of staff are familiar with the Tynetalk system and have received information about disability and deaf awareness
- The ground floor and first floor are fully wheelchair accessible. Once on a floor there are no changes in level.
- The doors in the building are wide enough for a wheelchair – if you require assistance with internal doors please contact the box office who will be happy to help
- The emergency exits on the ground floor are on the same level as the street outside. There are no steps to street level.

Contact information

Telephone: 01332 370911

Option 1 = Tickets for a class, workshop or performance

Option 2 = Cube Cafe

Option 3 = Space Hire

Option 4 = Dance Development and Learning

Option 5 = Marketing

Option 6 = Programming

Option 7 = Technical

Option 8 = Finance

Fax: 01332 370788

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Email: Box office (general enquiries) - info@deda.uk.com
Customer services and facilities manager – c.ward@deda.uk.com

Website: www.deda.uk.com

Address: Déda
19 Chapel Street
Derby
DE1 3GU

Opening hours:

During term time

Monday to Thursday 9am – 9pm

Friday 9am – 5pm apart from performance nights (please enquire at box office)

Saturday 9am – 2pm

Out of term time

Monday - Friday 9am – 5pm

Local public transport contact numbers:

Taxi: Western cars 01332 331331 or visit www.westerncars-derby.co.uk

Buses: Trent Barton buses 01773 712265 email enquiries@trentbarton.co.uk or visit website www.trentbarton.co.uk for full list of timetables

Rail: National rail enquiries 0845 748 4950, textphone 0845 60 50 600 or visit www.nationalrail.co.uk

We welcome any feedback or comments please call 01332 370911 email c.ward@deda.uk.com or send your comments to Déda, Chapel Street, Derby DE1 3GU